

NEW SERVICE APPLICATION – RESIDENTIAL (FTTH)



DATE: _____

ACCOUNT INFORMATION – PLEASE PRINT IN BLACK OR BLUE INK

*** REQUIRED INFORMATION**

*Applicant’s Name (Primary): _____ (Maiden): _____ *Over 18?: YES NO
 *Driver’s License # or Last 4 Digits of SSN: _____ *Driver’s License State: _____
 *Contact /Mobile Number: _____ *Contact Email: _____

*Physical 911 Service Address: _____ City: _____ State: _____ Zip Code: _____
 (911 ADDRESS MAY BE OBTAINED BY CALLING: DELAWARE COUNTY E-911 OFFICE AT 918- 253-9111 or MAYES COUNTY E-911 OFFICE AT 918-824-1875)

*Billing Address (If Different): _____ City: _____ State: _____ Zip Code: _____
 Telephone Directory Listing (If Different): _____

Special Service Requirements Request (e.g. Service restoration issues): _____

*Security 4 Number PIN
 (Will allow PIN holder [18 and over] to have access to Customer Proprietary Network Information and to make changes to your account): _____

Grand Telephone Company, Inc. Telephone Service (Taxes and surcharges not included)	✓	Grand Lake Telecommunications Broadband Internet Service	✓
Local Telephone Service	\$21.00	25MB FTTH (Up To 25MB)	\$65.00
Additional features available		100MB FTTH (Up To 100MB)	\$75.00
		1GB FTTH (Up To 1GB)	\$200.00
GTC, Inc.		Bundled Discount	
Long Distance Service		+ Local Telephone Service	(\$15.00)

Installation Fee: There will be a \$185.00 installation fee for both Broadband services.

1-year Contract Option/Installation Fee Waiver: By checking below, you agree to have an active account for 1-year with GLT for Broadband services, whereby GLT will waive the installation fee. If you disconnect service during that time, or the account is permanently disconnected because of non-pay or for illegal activity, the \$185.00 fee will be prorated and billed on your final bill. A \$65.00 Early Termination Fee may apply also for disconnection prior to the expiration of the 1-year period.

I agree to continue Broadband service through GLT for 1-year from the date of installation and understand the \$185.00 installation fee will be waived.

BROADBAND SERVICE

LOGIN ID: _____ @grand.net PASSWORD: _____

This will be your email address. May include any letter and/or number.
 ONLY underscore and/or dashes allowed for symbols.
 Must be 6-32 characters in length.

CANNOT CONTAIN ANY PART OF CUSTOMER NAME OR
 ANY COMMONLY USED SEQUENCE OF NUMBERS OR
 COMMON DICTIONARY WORDS.

In making this request for service, the undersigned Applicant agrees to the rules, regulations, tariffs, rates, and policies of GRAND and GLT regarding the requested service which are in effect at the time the request is made. Applicant further agrees and understands that said rules, regulations, tariffs, rates, and policies are subject to change from time to time and those changes will be applicable to the requested service and binding upon Applicant.

 APPLICANT SIGNATURE (FINANCIALLY RESPONSIBLE PARTY CAN MAKE CHANGES TO THE ACCOUNT)

 DATE

 PRINT NAME

GRAND TELEPHONE COMPANY, INC. ACKNOWLEDGEMENT OF RECEIPT OF SERVICE REQUEST

 GRAND TELEPHONE COMPANY, INC. REPRESENTATIVE SIGNATURE

 DATE