

GRAND LAKE TELECOMMUNICATIONS

NEW SERVICE REQUEST FORM

ACCOUNT NUMBER: _____

LOGIN ID: _____@grand.net
This will be your email address (6-32 characters, underscores & dashes are allowed)

PASSWORD: _____
(6- 32 characters, should have letters & numbers)
(CANNOT CONTAIN ANY PART OF YOUR NAME OR ANY COMMONLY USED WORD IN THE DICTIONARY)

If this is a second account, would you like it billed with your main account? YES NO
 Account to be billed with _____

BROADBAND Internet Options:

<u>DSL (Available Everywhere)</u>	<u>Internet Price (With Phone Service)</u>	<u>Internet Price (No Phone Service)</u>	<u>Speeds up to:</u>
Silver DSL	<input type="checkbox"/> \$ 35.00	<input type="checkbox"/> \$ 65.00	6MB Down
Gold DSL	<input type="checkbox"/> \$ 45.00	<input type="checkbox"/> \$ 75.00	15MB Down
Platinum DSL	<input type="checkbox"/> \$ 50.00	<input type="checkbox"/> \$ 80.00	20MB Down
Platinum Plus DSL	<input type="checkbox"/> \$ 65.00	<input type="checkbox"/> \$ 95.00	25MB Down
Lifeline DSL	<input type="checkbox"/> \$ 15.75	<input type="checkbox"/> \$ 45.75	20MB Down
<u>FIBER OPTIC (Where Available)</u>			
Residential			
25MB Fiber-to-the-Home	<input type="checkbox"/> \$ 50.00	<input type="checkbox"/> \$ 80.00	25MB Up/Down
50MB Fiber-to-the-Home	<input type="checkbox"/> \$ 60.00	<input type="checkbox"/> \$ 90.00	50MB Up/Down
100MB Fiber-to-the-Home	<input type="checkbox"/> \$ 80.00	<input type="checkbox"/> \$ 110.00	100MB Up/Down
1GB Fiber-to-the-Home	<input type="checkbox"/> \$ 195.00	<input type="checkbox"/> \$ 225.00	1000MB Up/Down
Lifeline Fiber-to-the-Home	<input type="checkbox"/> \$ 15.75	<input type="checkbox"/> \$ 45.75	25MB Up/Down
Business (Static IP Included)			
25MB Fiber-to-the-Business	<input type="checkbox"/> \$ 60.00	<input type="checkbox"/> \$ 90.00	25MB Up/Down
50MB Fiber-to-the-Business	<input type="checkbox"/> \$ 90.00	<input type="checkbox"/> \$ 120.00	50MB Up/Down
100MB Fiber-to-the-Business	<input type="checkbox"/> \$ 120.00	<input type="checkbox"/> \$ 150.00	100MB Up/Down
1GB Fiber-to-the-Business	<input type="checkbox"/> \$ 300.00	<input type="checkbox"/> \$ 330.00	1000MB Up/Down

BROADBAND Internet Service requires a \$185.00 Installation Fee. Installation fee is waived if customer signs a 1-year service agreement. If service is terminated by customer before the agreement 1-year period is completed, the account will be billed the prorated \$185.00 Installation Fee. A \$65.00 Early Termination Fee may apply.

Please CHECK if you will need equipment for BROADBAND Internet service:
 YES – I will need a modem and/or router NO – I will provide my own modem and/or router
(Customer provided equipment must be approved by Company)

Please CHECK if you would like the Equipment Maintenance Plan offered: YES NO \$2.00/mo
(Equipment Maintenance Plan includes Modem and/or Router replacement in case of failure)

GRAND LAKE TELECOMMUNICATIONS NEW SERVICE REQUEST FORM

In making this request for service, the undersigned Applicant agrees to the rules, regulations, tariffs, rates, and policies of GRAND LAKE TELECOMMUNICATIONS regarding the requested service which are in effect at the time the request is made. Applicant further agrees and understands that said rules, regulations, tariffs, rates, and policies are subject to change from time to time and those changes will be applicable to the requested service and binding upon Applicant.

APPLICANT SIGNATURE (FINANCIALLY RESPONSIBLE PARTY CAN MAKE CHANGES TO THE ACCOUNT)

DATE

PRINT NAME

SECONDARY RESPONSIBLE PARTY (FINANCIALLY RESPONSIBLE PARTY CAN MAKE CHANGES TO THE ACCOUNT)

DATE

PRINT NAME

GRAND LAKE TELECOMMUNICATIONS ACKNOWLEDGEMENT OF RECEIPT OF SERVICE REQUEST

GRAND LAKE TELECOMMUNICATIONS REPRESENTATIVE SIGNATURE

DATE