

NOTICE

The Federal Communications Commission and the Oklahoma Corporation Commission have established two programs to make basic telephone service more affordable to eligible customers. Lifeline Service is a program designed to make basic telephone service available at reduced rates to eligible residential customers. Customer's eligibility to receive the discount must be renewed annually. Link-Up is a program designed to offer eligible residential customers a reduction in installation charges for telephone service.

Who Qualifies?

To be eligible you must live on former tribal land and participate in at least one of the following programs:

- Temporary Assistance for Needy Families (TANF)
- Supplemental Security Income (SSI)
- Medical Assistance (Medicaid/SoonerCare)
- Vocational Rehabilitation (including aid to the hearing impaired)
- Oklahoma Sales Tax Relief
- Federal Public Housing Assistance
- Low Income Home Energy Assistance Program
- Bureau of Indian Affairs general assistance
- Temporary Assistance for Needy Families (TANF) tribally-administered block grant programs
- Head Start Programs (only applicant or customer who satisfy the income qualifying eligibility provision); or
- National School Lunch Program (only applicant or customer who satisfy the income standard of the program for free meals)

If you qualify, you can download and print the LifeLine/Link Up form, then call our office for assistance in filling it out.

Unlimited local calling is as little as \$1.00 a month excluding applicable taxes, surcharges and fees. Lifeline customers can also subscribe to optional services at the same rate offered to other customers.

What Universal Services are available to all customers? Universal Services are offered to all customers of Grand Telephone Company, Inc. Universal Services available include:

- Voice grade access to the public switched network
- Local usage
- Dual tone multi-frequency signaling or its functional equivalent
- Single-party service or its functional equivalent
- Access to emergency services
- Access to operator services
- Access to interexchange services
- Access to directory assistance
- Toll limitation for qualifying low-income consumers

Unlimited local calling is \$14.00 for residential service and \$15.35 for businesses.

How do Telephone Customers and Applicants for Telephone Service Apply for Lifeline and Link-Up Program? Customers may request self-enrollment forms from the business office.