

Grand Lake Telecommunications

A DIVISION OF OMNI III Cable T.V., Inc.

AVAILABLE DSL PACKAGES

		Speeds up to:
<u>SILVER – 1 Year Contract</u>	\$ 34.95 per month	3 MB Down
<u>GOLD – 1 Year Contract</u>	\$ 44.95 per month	6 MB Down
<u>PLATINUM – 1 Year Contract</u>	\$ 59.95 per month	12 MB Down
<u>PLATINUM PLUS – 1 Year Contract</u>	\$ 79.95 per month	18 MB Down
<u>Comtrend Modem</u>	\$ 35.94 (tax included)	90 day warranty
<u>Comtrend Wi-Fi Extender</u>	\$ 57.18 (tax included)	90 day warranty
<u>Comtrend Wi-Fi-Router</u>	\$ 40.85 (tax included)	90 day warranty

****A DSL modem, is not the regular 56K Internet dial-up modem, it is externally mounted.****

DSL Modem Maintenance Plan & Wi-Fi Router Maintenance Plan:

With our new Maintenance Plans, Grand Lake Telecommunications (GLT) will replace any modem and/or Wi-Fi Router purchased through GLT. Your current 90-day manufacturer's warranties do *NOT* cover lightning damage, but with the new Maintenance Plans, it is! When covered, just call us and we will come out to replace the modem and/or Wi-Fi Router at **NO CHARGE** to you!

\$2.00/month for Regular Modem and/or \$2.00/month for Wi-Fi Router

\$185.00 Installation Charge

Installation is waived for customers that sign a 1 year service agreement

- Contact the Helpdesk with DSL problems: Local 918.253.3401 or Toll Free: 877.385.3689
- Grand Lake Telecommunication employees are not authorized to work on a customer's computer.
- Install to modem only, networking/routers is (are) customer responsibility
- Labor Cost \$1.00 per minute for installation of CAT Wiring - \$0.15 per foot (will run from NID box to modem)
- May take 24 hours for E-mail to start after DSL is installed.
- A serviceman will contact customer to set up a time and date to install DSL.
- A \$25.00 service charge will be billed, to the customer, upon any technical difficulties caused by the customer
- VIRUSES-Grand Lake Telecommunications has the authority to disconnect service if your computer causes server issues (viruses/Trojans/worms/etc.) and will be kept off until you have your computer serviced and cleaned. After 60 days your service will be permanently disconnected. If this is during 1 year of your agreement, the \$185.00 install fee will be billed on a prorated basis, on your final bill.¹